



# Functional Course

## **PeopleSoft v9.2** **Maintenance Management** Asset Lifecycle Management (ALM)

## Financials Supply Chain Management (FSCM)

Developed specifically for implementation team members and functional end users of PeopleSoft v9.2 Maintenance Management. This training workshop quickly introduces students to the set-up considerations, configuration, and transactional processing components of the Asset Maintenance Management (ALM) modules. Through scenarios, real-world experiences from implementers, and hands-on activities, students gain an understanding of how to establish processes and report on transactions.

## Prerequisites:

- PeopleSoft v9.2 Foundations
- PeopleSoft v9.2 Asset Management and General Ledger

## Maintenance Management Module Overview

- Maintenance Management Business Processes
- Integration Points and Implementation
- System Overview and Setup
- Work Order Creation and Processing
- Integrated and Shared Module Considerations

## Maintenance Management System Parameters

- Business Units and ChartField Distributions
- Resource Assignment Approval Options
- Rules and Data Related to Project Costing
- Service Requests and Work Order Templates
- Problem Cause Resolution Data and Trees
- Labor and Tools Resources. Generating Employees as Resources in MM.
- Condition-based Maintenance and Scheduling
- Work Order Approval Workflow
- Preventative Maintenance
- Service Requests and Warranty Claims
- Crew Scheduling Configuration Options

## Work Order Processing

- Work Order Approval Workflow
- Preventive Maintenance Work Orders
- Work Order Task Requirements
- Creating, Approving and Scheduling Work Orders. Completing Work Order Tasks.
- Closing Service Requests and Work Orders
- Work Order Failure Tracking and Analysis

## Crew Scheduling Processing

- Capacity Planning
- Labor Assignment Workbench
- Metrics

## Status Inquiries

- Asset Maintenance and Work Order History Inquiry
- Asset Maintenance Cost Analysis
- Work Progress Tracking and Work Order
- Procurement Inquiry
- Chargeback and Capitalization Inquiry

## Configuring Batch Processes

- Temporary Tables

## Delivered Workflows and Reports

- Delivered Workflows
- Query-based Reports
- Custom Reporting Ideas

## IT Asset Management

- Overview, Business Processes and Integration
- Implementation
- Custom Reporting Ideas
- Application Settings
- External Settings
- Resource Settings
- Asset Repository
- IT Asset Inventory Tool
- Exceptions
- Inventory for IT Assets
- Batch Processes
- Delivered Workflows
- Integration with PeopleSoft CRM Helpdesk

## Financial Integration to GL

- Flow through Accounting Entries from PC to GL...with tips and tricks to reconcile back to MM.

## WorkCenters and 9.2 Highlights

- MM WorkCenter Configuration
- AM WorkCenter Configuration
- INV WorkCenter Configuration
- PC WorkCenter Configuration
- Embedded Queries and Worklists
- WorkCenter Security...it's not as easy as you think!!!

## Integration with PC, ePro, AM

- Project Costing ChartFields in MM (included in accounting entries, online inquiries and reports)
- eProcurement Workflow for Scheduling

## PeopleTools Skills for MM

- AWE and Workflow Configuration
- BI Publisher Reports in Maintenance Management
- PeopleCode and Application Engine